



Digital Service Transformation: building modern, integrated and resilient public services

Date:	29 March 2023		
To:	Hon Andrew Little, Minister for the Public Service		
Action Sought:	Provide feedback to officials	Due Date	N/A
Cc:	Hon Ginny Andersen, Minister for the Digital Economy and Communications		
Report No:	2023-0097		
Contact:	Callum Butler, Policy Director, 9(2)(a) privacy		
Encl:	Yes (draft Cabinet paper)	Priority:	Medium
Security Level:	IN CONFIDENCE		

Recommended Action

We recommend that you:

- a **note** the attached draft Cabinet paper which seeks agreement to initial steps for modernising, digitising, and joining up public services around customers, clients and citizens:
- b **discuss** your feedback on the paper with officials;
- c **agree** that Te Kawa Mataaho release this briefing in full once the relevant Cabinet decisions have been made.

Agree/disagree.

Hon Andrew Little
Minister for the Public Service

Digital Service Transformation: building modern, integrated and resilient digital public services

Purpose of Report

1. As discussed with you at the agency meeting on 29 March, we are drafting a Cabinet paper which outlines initial steps for modernising, digitising, and joining up public services around common customers, clients, and citizens.
2. This report provides you with an early draft for your feedback.

Key points:

3. In line with previous discussions with you and the Minister for Digital Economy and Communications, this paper seeks Cabinet agreement to:
 - a. develop and implement a system blueprint for digital public services that identifies, prioritises, and sequences service transformation and integration efforts;
 - b. continue to modernise government digital systems in line with the Strategy for a Digital Public Service;
 - c. develop a dedicated process for considering funding for system initiatives and investments with benefits across multiple agencies;
 - d. strengthen leadership and governance arrangements for digital service transformation by resetting the role of the Digital Executive Board to lead these changes.
4. It also outlines proposals to shift and clarify responsibilities for government cyber security leadership to ensure that Ministers are getting clear and consistent advice on cyber security matters, and that issues are addressed effectively when they arise.
5. We have discussed the paper with officials at DIA and the GCSB, and made adjustments in line with their feedback, but we have not yet undergone formal agency consultation with all relevant agencies.

Next Steps

6. We suggest you discuss the proposals in this paper with the Minister for the Digital Economy and Communications. We are also circulating the draft Cabinet paper to the relevant chief executives for their initial feedback.
7. Once you are comfortable with the content of the paper we will undergo formal agency consultation with relevant agencies.
8. As there are no GOV Committee meetings scheduled for April, the next opportunities to discuss this with your GOV Committee colleagues are on 4 May or 18 May.
9. We suggest you provide feedback on the proposals and attached paper to officials at an upcoming agency meeting, and discuss your preferred timeframes for taking this paper to Cabinet.