



Public Service Commission

Te Kawa Mataaho

28 May 2026

9(2)(a) privacy

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Official Information Request

Our Ref: OIA 2026-0121

I refer to your Official Information Act 1982 (OIA) request received by the Public Service Commission Te Kawa Mataaho (the Commission) on 12 May 2026:

"I am writing to formally request a copy of my family records. Specifically, I am seeking documentation that lists the full names and dates of birth of all my siblings, so that I may ensure my personal records are complete and accurate. Please advise on the required procedures, forms, or identification documents needed from my end to authorize and process this request. Thank you for your time and assistance."

Our response

On 14 May 2026, we wrote to you and advised we needed additional information from you (and written consent from your family members' next of kin) in order for you to access any personal information that we may hold about them. Files containing personnel information are restricted for 70 years from the date of file closure for reasons of personal privacy. We are therefore unable to provide permission to access any files without consent from the personnel listed in the files.

As we have not received a response, we are unable to reasonably identify the information sought. Accordingly, we are refusing your request under section 18(f) of the OIA, as the information requested cannot be made available without substantial collation or research.

If you are seeking information about your family, the appropriate agency is the Department of Internal Affairs (DIA), which holds Births, Deaths and Marriages records. Access depends on the age of the records and privacy restrictions – historical records are generally available online, while more recent information may require identity verification or be restricted.

For more information, please visit the DIA's Births, Deaths and Marriages website at the following link: [Births, Deaths and Marriages - bdsm | New Zealand Government](#). You may wish to contact them via the following link: [In New Zealand | New Zealand Government](#), phone (0800 22 52 52) or email (bdm.nz@dia.govt.nz) to enquire about what information is available and how to access it.

If you wish to discuss this decision with us, please feel free to contact Enquiries@publicservice.govt.nz.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that we intend to publish this response (with your personal details removed) on the Commission's website.

Yours sincerely



Nicky Dirks

Manager – Ministerial and Executive Services
Public Service Commission Te Kawa Mataaho