



Public Service Commission

Te Kawa Mataaho

19 June 2026

9(2)(a) privacy

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Official Information Request

Our Ref: OIA 2026-0133

I refer to your Official Information Act 1982 (OIA) request received by the Public Service Commission Te Kawa Mataaho (the Commission) on 21 May 2026 for:

1. *What Artificial Intelligence is your Ministry considering implementing in the next year?*
2. *What aspects or parts of the business will it be implemented? ie how will the AI be used*
3. *Will it's implementation reduce the workload or staff numbers?*
4. *What safety and security protocols has it had to pass to be considered acceptable for implementation?*

Information does not exist

As part of Budget 2026, Cabinet has agreed to a programme of reform aimed at transforming the public service to streamline how it is organised, accelerate digital transformation, strengthen leadership and talent and improve efficiency and productivity.

Specific decisions on how these reforms will be achieved by the Commission have not yet been made. Following request from Ministers, we are currently working through what this means for the Commission.

Therefore, we are refusing your request under section 18(e) of the OIA on the grounds that this information does not exist.

If you wish to discuss this decision with us, please feel free to contact Enquiries@publicservice.govt.nz.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that we intend to publish this response (with your personal details removed) on the Commission's website.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Nicky Dirks', with a stylized, cursive script.

Nicky Dirks

Manager – Ministerial and Executive Services
Public Service Commission Te Kawa Mataaho