



Public Service Commission

Te Kawa Mataaho

12 June 2026

9(2)(a) privacy

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Official Information Act Request

Our Ref: OIA 2026-0140

I refer to your Official Information Act 1982 (OIA) request received by the Public Service Commission (the Commission) on 26 May 2026 for:

- *The transcripts of all interactions between the Public Service Commissioner on May 19th, 2026 (including the prompts provided by the Commissioner, and the responses provided by Microsoft Co-Pilot).*
- *The transcripts of all interactions between the Public Service Commissioner and ChatGPT on May 19th, 2026 (including the prompts provided by Commissioner, and the responses provided by ChatGPT).*

On 5 June 2026, we wrote to you to inform you that the first four parts of your original request was transferred to the office of the Minister for the Public Service, and you will hear from them.

Information does not exist

The Public Service Commission (the Commission) is committed to the safe, transparent, and responsible use of artificial intelligence (AI) in ways that enhance service delivery, protect privacy and data integrity, uphold Te Tiriti o Waitangi, and support innovation, fairness, and continuous improvement. The Commission's approach to AI aligns with the Responsible AI Guidance for the Public Service: GenAI, issued by the Government Chief Digital Officer (GCDO) and available at the following link: [Responsible AI Guidance for the Public Service: GenAI](#)

The Commission has formally approved and integrated Microsoft Copilot (Copilot) into its systems and workflows. Rolled out across the Commission in August-September 2025, Copilot operates within established internal governance, security controls, and data-handling protocols. The Commission does not utilise ChatGPT.

The Public Service Commissioner did not use Copilot on the 19 May 2026 and does not use ChatGPT at all. Therefore, we are refusing your request in full under section 18(e) of the Official Information Act 1982 on the grounds the information requested does not exist.

If you wish to discuss this decision with us, please feel free to contact Enquiries@publicservice.govt.nz.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that we intend to publish this letter (with your personal details removed) on the Commission's website.

Yours sincerely



Nicky Dirks

Manager – Ministerial and Executive Services
Public Service Commission Te Kawa Mataaho