



Public Service Commission

Te Kawa Mataaho

29 June 2026

9(2)(a) privacy

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Official Information Act Request

Our Ref: OIA 2026-0149

I refer to your Official Information Act 1982 (OIA) request received by the Public Service Commission (the Commission) on 29 May 2026 for:

“Please provide any Cabinet papers, Cabinet committee papers, aide-mémoires, ministerial briefings, talking points, advice papers, emails, meeting minutes, or reports relating to public service AI procurement, supplier selection, AI strategy, AI contracts, AI pilots, or AI-related commercial partnerships.”

Information does not exist

The Commission does not hold information on public service AI procurement, supplier selection, AI strategy, AI contracts, AI pilots, or AI-related commercial partnerships therefore we are refusing your request in full under section 18(e) of the OIA on the grounds the information requested does not exist.

Publicly available information relevant to your request

While we do not hold information specifically relating to your request, there is some information publicly available that may be of interest to you.

For Public Service AI procurement, the Government Digital Delivery Agency operates Marketplace, an online market that makes it easier for agencies to access digital services and for suppliers to deliver them. It was developed with support from local industry and government agencies. There are no specific contracts or licence agreements for AI products, however the All of Government Cloud Framework Agreements (CFA's) do allow for the consumption of AI products by agencies.

However, as a part of the Public Service AI Work Programme, an AI Marketplace Ecosystem is being developed to increase safe and responsible AI procurement through new AI categories in Marketplace: [Public Service AI work programme to 2027 A3 - v1](#). As with other Marketplace offerings, this will have a list of approved suppliers for AI.

While there is no specific AI Strategy for the Public Service, we have produced guidelines and frameworks aimed at public sector use of AI. Links to these documents are provided below:

- Public Service AI Framework: [Public Service AI Framework | NZ Digital government](#).
- Responsible AI Guidance for the Public Service: GenAI: [Responsible AI Guidance for the Public Service: GenAI | NZ Digital government](#).
- The Toolkit, which consolidates resources to support Public Service agencies in planning, implementing and managing AI technologies safely and responsibly. The Toolkit can be found here: [Public Service AI Toolkit | NZ Digital government](#).

The Ministry of Business, Innovation and Employment have launched the New Zealand's Strategy for Artificial Intelligence. This Strategy is aimed at accelerating the private sector's AI adoption. Information on this strategy can be found [here](#).

At the time of receiving your request, there are no AI pilots running within the Agency. A pilot that was operating last year is now in implementation, an AI Chatbox for government websites.

However, we would like to highlight the AI cross-agency survey conducted yearly since 2023, which asks for AI use-cases across the public sector. Results from these Surveys highlight pilots from across the public sector and may be of interest to you. Please see the links below to these results:

- Full Results of the 2023 Cross-Agency survey for AI: [Full results: 2023 cross-agency survey for artificial intelligence \(AI\) | NZ Digital government](#).
- Full results of the 2024 Cross-Agency survey for AI (from page 20):
- Full results of the 2025 Cross-Agency survey for AI: [OIA-2526-0736-1-of-4.pdf](#), [OIA-2526-0736-3-of-4.pdf](#), and [OIA-2526-0736-4-of-4.pdf](#).

If you wish to discuss this decision with us, please feel free to contact Enquiries@publicservice.govt.nz.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that we intend to publish this response (with your personal details removed) on the Commission's website.

Yours sincerely



Nicky Dirks

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Te Kawa Mataaho Public Service Commission