



23 June 2026

9(2)(a) privacy

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Official Information Act Request
Our Ref: OIA 2026-0165

I refer to your Official Information Act 1982 (OIA) request received by the Public Service Commission (the Commission) on 7 June 2026 for:

1. *...public-sector employment disputes, I request information showing, for each Crown entity and department over the last five financial years: the total amount spent on external legal representation in employment disputes; the number of employment matters in which external lawyers were used; the forum or stage of each matter, including mediation, the Employment Relations Authority, the Employment Court, and appeals; the duration of each matter; the outcome of each matter, including whether it settled, was withdrawn, was determined, or proceeded to judgment; and the total settlement amounts paid, where those figures can lawfully be released in aggregated or anonymised form.*
2. *For Callaghan Innovation specifically, I request information showing the full public cost of my employment dispute, including external legal costs, internal legal time, HR time, executive and management time, board involvement, settlement payments, and any other direct or indirect costs recorded by Callaghan Innovation or the Commission.*
3. *For Callaghan Innovation's Electronic Document and Records Management System procurement, I request information showing the successful supplier, the final awarded contract value, all implementation and support costs, all internal project costs recorded by Callaghan Innovation, whether the system was implemented, whether it remained in use after Callaghan Innovation moved back from Google Workspace to Microsoft, and whether any costs were written off or duplicated because of the Microsoft-to-Google-to-Microsoft sequence. The public GETS page records that the RFP was awarded to Altirnao on 15 April 2021, but it does not state the final awarded value. A related future procurement notice listed an indicative total value of \$250,000 to \$500,000.*
4. *For Callaghan Innovation's wider technology spending, I request information showing the approved budgets, actual costs, business cases, benefits assessments, postimplementation reviews, write-offs, and board papers for the Microsoft-to-Google move, the Google-to- Microsoft move, EDRMS procurement, Google Workspace*

management and support costs, training contracts connected to those changes, HR software initiatives, and the Workday ERP project.

On 10 June 2026 we notified you that we have transferred parts two, three and four of your request to Callaghan Innovation as the information to which these parts of your request relate to, is believed to be more closely connected with the functions of Callaghan Innovation.

Information does not exist – part one

The Commission does not hold the information requested in part one of your request. We also have no grounds for believing that the information is held in its entirety by another department, Minister, organisation, or local authority to which the request could be transferred. The information sought would, if it exists, be held separately by individual Crown entities and public service agencies. Accordingly, you will need to seek this information directly from each Crown entity or department from which you are requesting information. Contact details for government organisations can be found here: [Government A-Z | New Zealand Government](#)

Therefore, we are refusing your request under section 18(g)(i) of the Official Information Act 1982.

If you wish to discuss this decision with us, please feel free to contact Enquiries@publicservice.govt.nz.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that we intend to publish this letter (with your personal details removed) on the Commission's website.

Yours sincerely



Nicky Dirks
Manager – Ministerial and Executive Services
Public Service Commission Te Kawa Mataaho