Public Service Commission
Te Kawa Mataaho

1 October 2026

9(2)(a) privacy

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Official Information Act Request
Our Ref: OIA 2026-0257 / OIA 2026-0267

I refer to your Official Information Act 1982 (OIA) request received by the Public Service Commission Te Kawa Mataaho (the Commission) on 11 August 2026 where you asked:

> "…*which government or private organizations have discussed with PSC about offering services using the Digital Identity Services Trust Framework. I would only need info about the period of time PSC is responsible for DISTF (I have a separate query to DIA for when they were responsible for it).*
>
> *I would like to have the information a summary table format, with the organization name, service(s) they have discussed or may be offering, and a brief summary about what stage of progress they're at*."

I refer also to your request transferred to the Commission from the Department of Internal Affairs on 18 August 2026 where you asked:

> "…*which government or private organizations have discussed with DIA about offering services using the Digital Identity Services Trust Framework.*
>
> *I would like to have the information a summary table format, with the organization name, service(s) they have discussed or may be offering, and a brief summary about what stage of progress they're at*."

On 8 September 2026, the Commission notified you of an extension to the timeframe required for us to make our decision on your request, to 1 October 2026. This was because consultations needed to make a decision on your request were such that a proper response could not reasonably be made within the original time limit.

Information being released

Please find listed in the table below the organisations in discussion with the Commission related to offering services under the Digital Identity Services Trust Framework, including the stage in the accreditation process at the time of the OIA and the Digital Identify Services that are being considered.

Organisation Name	Stage in the Accreditation Process	Digital Identify Services
Hospitality New Zealand	Pre-application meeting or In accreditation process	Information/Binding /Credential
Lumin	Pre-application meeting or In accreditation process	Information/Binding /Credential
Ministry of Business, Innovation and Employment	Pre-application meeting or In accreditation process	Information/Binding /Credential
Westpac	Pre-application meeting or In accreditation process	Information/Binding /Credential
Department of Internal Affairs	Early discussions	Information/Binding /Credential
Public Service Commission	Early discussions	Information/Binding /Credential
New Zealand Transport Agency	Pre-application meeting or In accreditation process	Information/Binding /Credential
Department of Internal Affairs	Pre-application meeting or In accreditation process	Information/Binding /Credential
Inland Revenue Department	Pre-application meeting or In accreditation process	Information/Binding /Credential
Daon	Pre-application meeting or In accreditation process	Information/Binding /Credential

There is additional information that I have decided to withhold in full under the following sections of the OIA, as applicable:

- section 9(2)(b)(ii) – to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information
- section 9(2)(ba)(i) – to protect information which is subject to an obligation of confidence or which any person has been or could be compelled to provide under the authority of any enactment, where the making available of the information would be likely to prejudice the supply of similar information, or information from the same source, and it is in the public interest that such information should continue to be supplied.

In making my decision, I have considered the public interest considerations in section 9(1) of the OIA.

If you wish to discuss this decision with us, please feel free to contact Enquiries@publicservice.govt.nz.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that we intend to publish this letter (with your personal details removed) and enclosed documents on the Commission's website.

Yours sincerely



Nicky Dirks
Manager – Ministerial and Executive Services
Public Service Commission Te Kawa Mataaho