



Te Kawa Mataaho

Public Service Commission

26 March 2025

9(2)(a) privacy

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Official Information Request

Our Ref: PSCR 2025-0242

I refer to your official information request received on 2 March 2025 for:

“...details on the workings of the newly established Health Assurance Unit that is intended to review Health New Zealand Te Whatu Ora.

Care Capacity Demand Management (CCDM) is a system designed to ensure that healthcare providers have the right number of staff with the right skills at the right time to meet patient needs. The benefits of CCDM include improved patient care, better staff well-being, and more efficient use of resources.

To assist with my request, I would appreciate it if you could provide the following information:

- 1. A detailed list of the CCDM data sets that will be used in the review of Health New Zealand Te Whatu Ora.*
- 2. The criteria and methodology that will be used to evaluate the CCDM data.*
- 3. Any reports or documents that outline the scope and objectives of the Health Assurance Unit's review.*
- 4. If CCDM data is not intended to be used, how will the review assess whether the health needs of inpatients are adequately addressed by the Health New Zealand plan?”*

Our response

On 29 January 2025 the Minister of Health instructed the Public Service Commissioner to establish a Unit within the Commission to support the Minister of Health’s focus on driving the delivery of the Government’s key priorities for Health New Zealand (HNZ).

The Unit is also providing independent assurance to ensure the programme of work being progressed by HNZ to deliver the health targets and priorities is supported by clear and effective plans and accountability arrangements.

The Health Assurance Unit is not conducting a review of HNZ, or its plans relating to addressing the needs of inpatients. As such, the unit is not using Care Capacity Demand Management datasets to review HNZ or its health delivery plans.

We are therefore refusing your request under section 18(e) of the Official Information Act 1982 on the grounds the information requested does not exist.

If you wish to discuss this decision with us, please feel free to contact Enquiries@publicservice.govt.nz.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that we intend to publish this letter (with your personal details removed) on the Te Kawa Mataaho Public Service Commission's website.

Yours sincerely



Nicky Dirks

Manager – Ministerial and Executive Services
Te Kawa Mataaho Public Service Commission