



Te Kawa Mataaho

Public Service Commission

26 March 2025

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Official Information Request Our Ref: PSCR 2025-0295

I refer to your official information request received on 12 March 2025 for:

"I am interested in finding out if the public service workforce hub still exists and whether there is any work being undertaken between the hub and the Ministry of Social Development. I am particularly interested to see what is being done for former public servants out of employment and what is being done to support them back into employment."

Information being released

Te Kawa Mataaho Public Service Commission (the Commission) has ownership of the Workforce Mobility Hub (the Hub). The Hub is active and sits within the Commission's Workforce and Capability team.

The Hub brokers relationships between demand and supply agencies across the Public Service via a network of Agency Workforce Leads, both during periods of change and at other times. Agencies using the Hub use their own recruitment channels and merit-based processes to recruit or second all staff, including those that came to them through the Hub. This service is provided to Public Service agencies on an opt-in basis.

Because the Hub is a brokering service that works at system-level and with Agency Workforce Leads, as opposed to with individuals, it does not offer support to individual public servants' post-employment.

The Ministry of Social Development (MSD) has an Agency Workforce Lead and has used the Hub's services. As part of our service to agencies however, the Hub connected Agency Workforce Leads from agencies going through change with MSD's 'Early Response Team' (ERT). The ERT provided employment services directly to agencies and individuals who chose to use their services.

If you wish to discuss this decision with us, please feel free to contact Enquiries@publicservice.govt.nz.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that we intend to publish this letter (with your personal details removed) on the Commission's website.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Nicky Dirks', with a stylized, cursive script.

Nicky Dirks

Manager – Ministerial and Executive Services
Te Kawa Mataaho Public Service Commission