



Te Hāpai Hapori | Spirit of Service Awards celebrate outstanding initiatives, governance groups and individuals motivated by a spirit of service to the community.

These awards are open to organisations across central and local government, including Crown entities. Entries are welcomed from single agencies or collaborative initiatives, which may include partners outside the public sector.

More info can be found on our webpage - www.publicservice.govt.nz.

Te Tohu mō te Ratonga Whakahirahira | Service Excellence Award

Criteria

Te Tohu mō te Ratonga Whakahirahira | The Service Excellence Award celebrates leading-edge service improvements that are making a real difference to the lives of New Zealanders.

The judges will be looking for initiatives that demonstrate spirit of service through one or more of the following:

- the achievement of significantly improved services for the people we serve
- innovation in areas such as the use of data and digital technology or approaches to community engagement
- agility in responding to the demands of diverse and changing communities
- a collaborative approach to working across the public sector.

Judging

A judging sub-committee will select the finalists for each category. Finalists will be notified and asked to prepare a presentation and attend a judging day in Wellington. The judging day involves a mihi whakataū, presentation and Q&A session with the judging panel.

Finalists will be announced on our Awards webpage and recognised on social media. We will work with finalists to arrange photographs, consent, and ensure the information we publish is accurate.

Judges' decisions will be final.

All winners are announced at the Awards event in Wellington.

More info can be found on our webpage - www.publicservice.govt.nz

If you have any questions you can email us at awards@publicservice.govt.nz

Entry Details

Name of entry/initiative:

Name of lead agency/organisation:

List of all groups involved (if more than one):

Contact Person

We will liaise with the contact person throughout the awards process (does not have to be a lead person in the entry)

Name:

Role:

Email:

Phone:

Please advise of a backup contact if we cannot get in touch with you

Name:

Role:

Email:

Phone:

Tell us about your entry

Note: Please adhere to the prescribed word limits. Feel free to attach any media related to this initiative when submitting to us (attach to email, not in this form). If your entry is selected as a finalist, we will draw on these words to describe your entry on our webpages and social media.

1. Briefly summarise your entry and why you think it should be chosen for this award *(120 words)*

2. How does your entry exemplify the criteria above? (300 words)

3. How does your entry exemplify a spirit of service? (300 words)

We define spirit of service as:

- Opening hearts and minds to the needs of others
- An attitude of humility
- Being motivated by something bigger than ourselves

Endorsement

Your entry must be endorsed by the relevant chair or chief executive. If multiple agencies are involved, including partners outside the public sector, the endorsement of all chief executives is required.

We will accept a brief email from the chief executives of partner organisations indicating that they endorse the entry.

Note that endorsement implies agreement to information being provided to Te Kawa Mataaho | Public Service Commission and the relevant judging panel, and the use of that information to evaluate this entry and for publicity purposes.

Name:	Role title:
Organisation	Signature:
Name:	Role title:
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Name:	Role title:
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Name:	Role title:
Organisation	Signature:
Name:	Role title:
Organisation	Signature:

If more space is required, please duplicate this page and attach to your submission.

Please submit your entry by email to awards@publicservice.govt.nz.

Privacy Statement

We collect information about your work and achievements to support the judging panel to evaluate your entry. Te Kawa Mataaho | Public Service Commission may collect personal information about the motivation to service and integrity of individuals involved in your initiative, board or governance group. Besides our staff, we share this information with the external judging panel to support them to evaluate entries and to ensure the integrity of applicants.

You have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you would like to ask for a copy of your information, or to have it corrected, please contact us at awards@publicservice.govt.nz.

Thank you for entering Te Hāpai Hapori | Spirit of Service Awards.

He mihi nui tēnei ki a koutou!