



[IN CONFIDENCE]

## Ministerial Briefing on agency OIA Statistics January-June 2018

**Date:** 3 September 2018  
**For:** Hon Chris Hipkins, Minister of State Services  
**Report No:** SSC2018/892

## Ministerial Briefing on agency OIA statistics January – June 2018

<b>Purpose</b>	This paper informs you of the forthcoming 5th September release of the OIA statistics of 112 State service agencies for the period January – June 2018.
<b>Minister</b>	Hon Chris Hipkins, Minister for State Services
<b>Background</b>	<p>SSC has published OIA statistics covering Crown entities and government departments' performance since the 2015/2016 year. Initially published on an annual basis, this is the second six monthly release of OIA statistics for 112 agencies and covers the period January – June 2018.</p> <p>The OIA statistics comprise the number of OIA requests completed; timeliness to respond; published responses; complaints to the Ombudsman; and complaints upheld by the Ombudsman.</p> <p>The OIA statistics will be published on 5 September 2018.</p>
<b>OIA Performance</b>	<p>The latest statistics show 112 agencies collectively completed 23,733 requests in the January to June 2018 period. This was an 11.8% increase in requests from the previous six months period, July to December 2017.</p> <p>Agencies responded to 22,202 or 93.5% of requests on time. This represents a 1.8 percentage point decrease on timeliness from the previous period, which is disappointing.</p> <p>Attached are copies of:</p> <ul style="list-style-type: none"><li>• the OIA statistics to be published; and</li><li>• graphs of the statistical data.</li></ul> <p>Public service departments continue to improve. Sixty two of 112 agencies achieved 100% timeliness in this period.</p> <p>There were mixed results from the DHBs. Overall DHBs have been making good progress over time. In particular, Nelson Marlborough, Wairarapa and Waitemata DHBs achieved 100% timeliness over the last 12 months. However, some DHBs are not performing so well, either not maintaining or improving on their previous 6 months results. Seven</p>

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DHBs achieved less than 90% timeliness.

The State Services Commissioner is writing to the Director-General of Health, asking him to speak to Board Chairs about the need for greater focus and improvement on their OIA results.

Police and EQC dealt with 43.2% of the OIA responses. Police and EQC accounted for 58.6% of responses not completed on time. Prior to the latest results, both agencies had been making positive progress in their timeliness.

Other statistics of note are that:

- 62 agencies reported 100% of requests completed within the legislated timeframe (up from 57 in the previous 6 months, and 32 in 2015/16);
- Twenty eight agencies published a total of 437 OIA responses on the websites, up from 16 agencies at December 2017;
- Two hundred and eighty six complaints to the Ombudsman were notified to agencies, representing 1.2% of all completed requests; and
- The Ombudsman made 56 final rulings against agencies, which represents 0.2% of OIA requests received by agencies.

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**Media**

The release of the OIA statistics for the 6 months from January – June 2018 will attract some media interest. Attached is the State Service Commissioner's draft media statement. We will work with your office as required.

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**Recommendations** We recommend that:

- **note** the OIA statistics and the attached material;  
Agree/disagree.
- **agree to forward** a copy of this briefing to the Prime Minister's Office for their information;  
Agree/disagree.
- **agree** to release this aide-memoire in full once it has been considered by you and the OIA statistics have been published on 5 September;  
Agree/disagree.

Hon Chris Hipkins  
Minister of State Services



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