



18 June 2019

Dear [REDACTED]

Official Information Request
Our Ref: SSCOIA 2019-0189

I refer to your official information request received on 29 May 2019 for:

- *"How many times has your agency/department been hacked?"*
- *How many times has an attempt at a hack been detected at your agency/department?"*
- *What are you doing to secure your systems to make sure you're secure?"*
- *Have you received any instructions to increase your security?"*

Information being released

The New Zealand Information Security Manual (NZISM) defines a cyber security incident as an occurrence or activity that may threaten the confidentiality, integrity or availability of a system or the information stored, processed or communicated by it or by any other process or system and processes.

In response to your request, the SSC has not detected unauthorised access to our network or systems that would constitute a cyber security incident and has not received any instructions to increase security.

The SSC uses a range of commercial products and services to ensure the cyber security of our systems. Following the SSC having recently transferred to a new IT provider, we have begun an IT Security Review to provide additional assurance and next steps to ensuring we have a secure environment that aligns with the New Zealand Information Security Manual (NZISM).

If you wish to discuss this decision with us, please feel free to contact Ministerial.Services@ssc.govt.nz.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that we intend to publish this letter (with your personal details removed) on the State Services Commission's website.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Nicky Dirks', with a stylized flourish at the end.

Nicky Dirks
Managing Principal – Ministerial Services
State Services Commission