



# Te Kawa Mataaho

Public Service Commission

6 April 2021

9(2)(a)  
privacy

Dear 9(2)(a) privacy

## Official Information Request Our Ref: OIA 2021-0020

I refer to your official information request received on 15 March 2021 where you asked:

*“Can you please provide me with the “new standards” that Commissioner Hughes referred to in this article?*

*“new standards to create a positive workplace culture and stamp out bullying, would be issued to all government agencies soon. <https://www.stuff.co.nz/national/politics/112802676/state-services-commission-orders-agencies-to-adopt-new-set-of-bullying-standards>”*

### Information publicly available

In response to your Official Information Act request, the guidance on positive and safe workplaces, mentioned in the above stuff article of May 2019, is published on the Te Kawa Mataaho Public Service Commission’s website at the website address provided in the table below.

We are therefore refusing your request for this document under section 18(d) of the Official Information Act, on the basis that the information requested is publicly available.

Item	Document Description	Website address
1	Positive and safe workplaces guidance	<a href="#">Model-Standards-Positive-and-Safe-Workplaces.pdf (publicservice.govt.nz)</a>

These model standards set out the Commissioner’s minimum expectations for staff and organisations in the Public Service to ensure positive and safe workplaces. The model standards are the first step in a system wide-work programme, being led by two Public Sector chief executives, Ms Rebecca Kitteridge and Mr Ray Smith. The work programme will help agencies to have work environments where people enjoy what they do, are respected for who they are, and contribute to the maximum of their potential.

Further information on the positive workplace model standards can be found on the Commission’s website here: [Positive and Safe Workplaces | Te Kawa Mataaho Public Service Commission](#).

If you wish to discuss this decision with us, please feel free to contact [Ministerial.Services@publicservice.govt.nz](mailto:Ministerial.Services@publicservice.govt.nz).

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Please note that we intend to publish this letter (with your personal details removed) on the Te Kawa Mataaho Public Service Commission's website.

Yours sincerely



Nicky Dirks

**Managing Principal – Ministerial Services**  
**Te Kawa Mataaho Public Service Commission**