



Te Kawa Mataaho

Public Service Commission

28 September 2021

9(2)(a) privacy

Dear 9(2)(a) privacy

Official Information Request

Our Ref: OIA 2021-0126

I refer to your official information request received on 10 September 2021 for:

- 1) From 1 January to 30 June 2021, how many OIA requests did your agency receive?
- 2) From 1 January to 30 June 2021, what was the average OIA response time (including any extension time)?
- 3) From 1 January to 30 June 2021, what was the longest OIA response time (including any extension time)?
- 4) From 1 January to 30 June 2021, what percentage of OIAs required a time extension?
- 5) From 1 January to 30 June 2021, what percentage of OIAs were refused?
- 6) From 1 January to 30 June 2021, what percentage of OIAs were partially refused or redacted?

Information being released

Please find the information requested for the period 1 January 2021 to 30 June 2021 outlined in the table below:

Information Requested	Our Response
The number of OIA requests received	65
Average response time	19 days
Longest OIA response time (incl extension)	50 days
Percentage of OIA's requiring extension	22%
Percentage of OIA's refused in full	18%
Percentage of OIA's partially refused	44%

For further context, Te Kawa Mataaho Public Service Commission's average response time to OIA's between the period 1 January 2021 and 30 June 2021 (excluding OIA's that required extension) was 15 days, and 28% of the OIA requests that were refused (in full or part) during that period were refused under section 18(d) of the Official Information Act 1982, on the grounds that the information requested was publicly available.

If you wish to discuss this decision with us, please feel free to contact Ministerial.Services@publicservice.govt.nz.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that we intend to publish this letter (with your personal details removed) on the Te Kawa Mataaho Public Service Commission's website.

Yours sincerely



Nicky Dirks
Manager – Ministerial and Executive Services
Te Kawa Mataaho Public Service Commission