



14 February 2020

Dear [REDACTED]

Official Information Request
Our Ref: SSCOIA 2020-0013

I refer to your Official Information request dated 27 January 2020 for:

“Any advice, including but not limited to emails, reports and/ or memos, provided to your employees about the use of the application 'TikTok' on their work mobile phone between September 2019 and January 27th, 2020.”

In response to your request, there has been no advice or communications provided to State Services Commission employees regarding the use of the application 'TikTok' on work mobile phones. We are therefore refusing your request under section 18(e) of the Official Information Act on the basis that the information requested does not exist.

Staff are provided with mobile phones and laptops in order to undertake their duties. Staff are reminded that these devices are SSC property and while they can use these for personal use, SSC has mobile security guidelines to ensure staff meet the necessary security requirements for their devices to keep SSC information secure and our staff safe.

If you wish to discuss this decision with us, please feel free to contact Ministerial.Services@ssc.govt.nz.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that we intend to publish this letter (with your personal details removed) on the State Services Commission's website.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Nicky Dirks'.

Nicky Dirks
Managing Principal – Ministerial Services
State Services Commission